

Propane PRESS

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Spring 2002

An Informative Newsletter For Our Customers

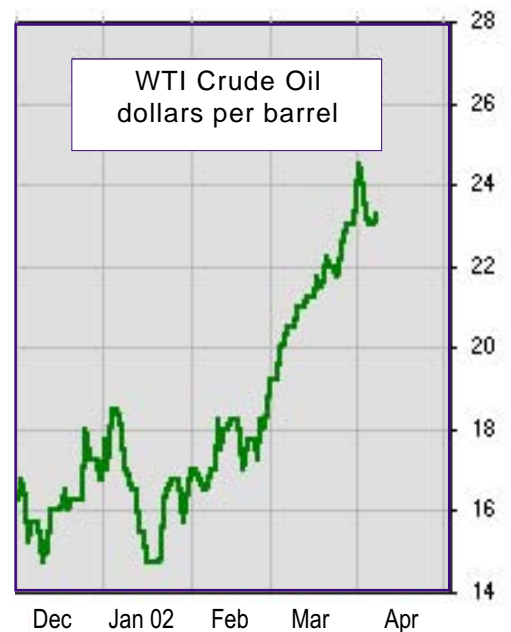


The entire staff of Delta Liquid Energy would like to take this opportunity to thank you for your business. If there is anything we can do to be of service, please feel free to give us a call.

“Family Owned and Operated Since 1936”

“Pre-Buy Propane will take the guesswork away from exposure to potentially high propane prices this winter.”

Higher crude oil prices can be a leading indicator of propane prices. It has been estimated that WTI prices could average \$28 to \$30 per barrel or higher this winter. Reduced OPEC crude oil production adds to the uncertainty of the crude oil supply and could make for a tight situation this winter. Because there are different sectors competing for demand of propane, price movements can be more exaggerated. Demand for propane can increase as much as 50% from its low points to its peak during the heating season. Since propane has a highly seasonal demand pattern, we provide our customers with the opportunity to participate in the “Pre-Buy Program,” and enjoy the benefits of having a stable, reliable, and known cost of propane next winter.



The Pre-Buy program insures participating Delta Liquid Energy customers are protected from higher prices in winter. In the event propane prices are lower than your contract price, we credit you with the difference. Enjoy the benefits of having a stable, reliable, and known cost of propane next winter.

To place your order for Pre-Buy propane, just give your local Delta Liquid Energy office a call.  All of our phone numbers are listed on the other side of this newsletter.

√ Pre-Buy deliveries will begin on or after October 1, 2002.

√ Pre-Buy purchases must be paid for in full on or before August 1, 2002.

√ An optional *Monthly Payment Plan* is available for an additional \$25.00 set up fee.

√ *Monthly Payment Plan* installments are to begin June 1, 2002.

WE GLADLY ACCEPT



*Available in 50 gallon increments
Some restrictions may apply
Limited quantities available*



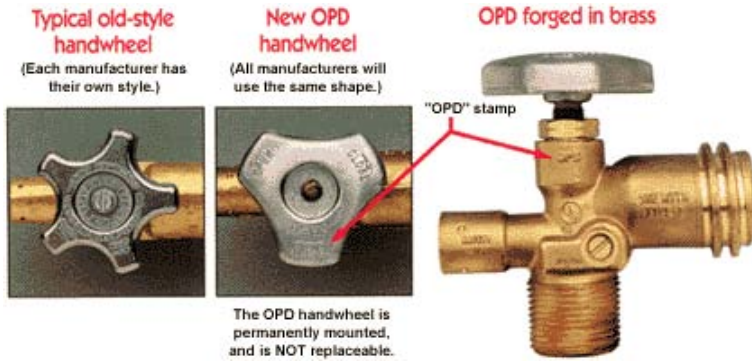
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www.deltaliquidenergy.com

PROPANE
EXCEPTIONAL ENERGY™

SAFETY ALERT...

Did you know about OPD ?

OVERFILLING PROTECTION DEVICE



“Effective April 1, 2002, no cylinders with 4 lb. through 40 lb. propane capacity shall be filled unless it is equipped with an *Overfilling Prevention Device* and a fixed maximum liquid level gauge.”

QUESTIONS AND ANSWERS:

Q: What are some examples of propane cylinders that are directly affected by this new law?

A: This law affects the majority of gas grill cylinders (20 lb.) as well as many types of travel trailers which typically use 30 lb. and 40 lb. cylinders.

Q: How can an OPD be identified when it is installed in a cylinder?

A: OPD's are easily recognizable by observing their unique trilobular hand wheel. The hand wheel is connected to the valve stem in a tamperproof manner.

Q: I have a horizontal cylinder on my recreational vehicle. Are OPD's available for that kind of service?

A: Horizontally oriented cylinders that were manufactured prior to October 1, 1998, are unable to be retrofitted with the OPD's. As a result of this fact, the Code now exempts these cylinders from having to be retrofit with OPD valves. Any such cylinder must have a label affixed to it to inform the user and the refiller that an OPD valve is not installed.

Q: Where can I have my tank requalified and a new OPD valve installed?

A: Contact your local Delta liquid Energy office where we stock new cylinders with OPD's as well as have the ability to replace the old service valve with a new OPD valve.

Exception: Cylinders used in industrial truck service (including forklift cylinders) and cylinders identified and used for industrial welding and cutting gases.

To comply with Proposition 65, the Safe Drinking Water and Toxic Enforcement Act of 1986, we are obliged to issue the following warning:

PROPANE contains chemicals known to the State of California to cause cancer or reproductive harm. State law requires us to warn you of the presence of these chemicals. Benzene, soot and formaldehyde are such chemicals. A trace amount of benzene may occur in propane, but will normally be consumed during combustion. Exposure through leaking gas is possible. Soot and formaldehyde, by products of burning gas, are minimized by proper combustion. Delta Liquid Energy encourages all of its customers to use propane safely. You should read and follow all use, care, and manufacturer instructions for propane appliances and equipment. Proper ventilation and frequent inspection of propane appliances and equipment are highly recommended.

Our service technicians are available to check and adjust your propane gas appliances.

A warning odor is added to propane so that leaks of unburned gas can be quickly detected. If a gas odor is detected, call us immediately.

Presort Standard
U S Postage
PAID
PERMIT NO 102
Paso Robles CA



printed on recycled paper

DON'T MISS OUT...PRE-BUY PROPANE DETAILS INSIDE !

Service Locations:

Northern San Luis Obispo County

1960 Ramada Drive (805) 239-0616
Paso Robles, CA. 93446

S. San Luis Obispo and N. Santa Barbara Counties

3120 Cienaga Arroyo (805) 489-9071
Arroyo Grande, CA. 93420

Santa Barbara County

225 W. Highway 246 (805) 688-4434
Buellton, CA. 93427

Ventura County

1620 Lemonwood Drive (805) 525-3311
Santa Paula, CA. 93060

Antelope Valley

42165 North Sierra Hwy. (661) 940-3120
Lancaster, CA. 93535

Kern County

3400 Buck Owens Blvd. (661) 323-2700
Bakersfield, CA. 93308

Los Angeles County

11861 Branford Street (818) 834-2511
Sun Valley, CA. 91352

Call toll free in California (800) 325-8326

WE GLADLY ACCEPT